

The Western Australian Golf Club

THE WESTERN AUSTRALIAN GOLF CLUB Guiding Philosophy

Our Vision Embracing the Future

Our Values

Professional, Courteous, Progressive, Equitable

Our Trademark

Professional in everything we do Friendly, welcoming and courteous to all Progressive in a sustainable and equitable way

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Stay connected to the club via social media and follow us @thewesternaustraliangolfclub

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MESSAGE FROM The Board

The journey that began in 1928 as a result of our visionary benefactors demands that the elected custodians of The Western Australian Golf Club exhibit and enact policies that are cognisant of the mission and visionary philosophy of how our club will prosper and grow for the benefit of its members and the surrounding community.

The unique qualities of The Western Australian Golf Club have resulted from the contribution of its members past and present, are non-discriminatory, embrace peer support and provide a place to enjoy the game of golf and social environment.

Our philosophy to embrace our culture and success should not be compromised by a medium of words but an ongoing obligation by Board and Management to achieve and exceed the

be part of it.



Guiding Principle: An exceptional golf experience

Commitments:

COURSE A first class golf course experience

SERVICES A seamless, customer focused suite of golf products and services

COMPETITIONS Competitions producing positive outcomes

HIGH PERFORMANCE Talented golfers through an effective high performance system

EQUITY A golf industry leader with inclusive programs, services and competitions



Guiding Principle: Empowering and supporting people and development

Commitments:

MEMBERSHIP Diverse, engaged and contributing members

GOVERNANCE Effective and sustainable leadership

PEOPLE AND CULTURE Effective, accountable and supportive people

FINANCE AND MANAGEMENT Financial discipline



Guiding Principle: Embracing an expectation that delivers a reputation for excellence

Commitments:

FACILITIES & INFRASTRUCTURE Club facilities that provide a unique experience

HOSPITALITY Where people are passionate about providing a personalised service

EVENTS Member enjoyment and pride in our Club



Guiding Principle: A connected, proud and distinctive club



Guiding Principle: Seek visionary opportunities

Commitments:

BRAND A unique, respected and recognisable club trade mark that becomes synonymous with The WAGC

MARKETING AND COMMUNICATIONS Inform, increase awareness, stimulate discussion, encourage ideas and promote engagement

STAKEHOLDER ENGAGEMENT & PARTNERSHIPS A cohort of strategic partners for mutual benefit

Commitments:

CAPITAL DEVELOPMENT Capital expenditure within an endorsed prioritisation framework

TECHNOLOGY Utilise technologies to enhance club operations

MASTER PLANNING Secure The WAGC's future and financial sustainability as a leading members club

ENTREPRENEURIAL ASSOCIATION Engage with other entities to maximise shared opportunities